



Success Stories

CUSTOMER

Volunteers of America Southeast

PROFILE

Headquarters

Mobile, Alabama

Type of Business

Non-Profit

Territory

Alabama, Georgia & Mississippi

Number of Locations

74

Number of Employees

650

SYSTEM PROFILE

Sage Abra HRMS

- Abra HR
- Abra Payroll
- Abra Employee Self Service
- Abra Alerts
- Abra Train
- Abra Attendance
- Abra Recruiting Solution
- Abra Org Plus

UNITIME

- 74 locations
- 3 states

Volunteers of America Southeast finds Abra serves them with functional solutions in Abra Suite and UNITIME

In 1896, Volunteers of America formed as a national, nonprofit, faith-based organization which provides human service programs and opportunities for individual and community involvement.

In November of 1980, Volunteers of America Southeast (VOASE) began and has grown to be the second largest affiliate in the national family. It now serves over 1,000 people daily in 27 communities in the three states of Alabama, Mississippi and Georgia.

They offer a variety of different services and special programs for children, the deaf, and people with disabilities and chronic illnesses. Providing housing for the physically disabled, families in transition and for low income families are among other programs. Nationwide, they touch the lives of 1.8 million people a year in 300 communities.

In order to accommodate their increasingly complex human resources and payroll processes, VOASE began to look for software which would accommodate their needs. They were first using a DOS-based solution and then in 2004, they began to use a similar software to Abra which, they soon found out, didn't have the capabilities to meet their needs. After

evaluating several software solutions, they narrowed it down to two and then asked a local university to analyze them both. They reported back with an overwhelming support for Sage Abra HRMS.

Abra HRMS was their best solution because it offered a huge amount of functionality at a reasonable cost. "Just because something is less expensive up front doesn't mean it won't cost you in the end," says Patti Hutcheson, Human Resource Generalist. It was worth the investment to have all of the capabilities work with the way Volunteers of America Southeast operates.

The installation "was excellent," says Patti, "with previous software, we had to do all of the setup and re-enter everything. It was like a breeze with Abra. Something that took months to do for other systems took a week with Abra."

Sage Abra HRMS made having 13 different benefits and funding from a lot of different agencies easier to track as well. Especially the workers compensation. "It keeps costs down because we can review and analyze at the click of a button." They lessened their report printing time from 2 weeks to 15 minutes by just using Abra HRMS for the EEO 1 report.

CHALLENGE

Find a full-featured human resources management system that can support the needs of a fast-growing non-profit which integrates with a time system which will increase accuracy, reduce payroll and labor costs.

SOLUTION

Sage Abra HRMS, the market leader in HR, payroll, benefits, and compliance solutions.
UNITIME Automating Time-keeping Systems — ATS 300M

RESULT

Abra HRMS provides greater speed and confidence in VOA payroll process and an integrated HR/payroll system. Information is better organized, reports are easier to produce and strategic planning is easier.



MCG BUSINESS SOLUTIONS

Mobile, Alabama
Birmingham, Alabama

1-866-341-5001
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"Most HR software is not HR friendly and doesn't mesh with complex payroll. It was important for us to have good support that had a good HR background. The installation was excellent and went like a breeze."

Patti Hutcheson
Human Resources

A better quality of human resources

After installing Abra HRMS, VOASE found that it could keep up with their growing numbers. Just in the first 2 years they have entered 200 new people. It also allowed them to track all locations across 3 states on one system with only one data entry. Being able to track all 74 locations on one network helps VOASE to keep their employees updated on their training in Abra Train, organizes all of the resumes and applications in Recruiting Solution, and pulls reports in any form of list you could need, whether it be by state, by location or alphabetically.

VOASE has become a more efficient organization. Not only are they saving all the paper and ink that goes along with human resources by using Abra Employee Self Service, they are saving time on data entry for benefits, reports and accruals, and money on the difficulty of managing overtime.

A simple swipe proves worthy

Before installing the UNITIME ATS 300M, VOASE was using hand written time cards as their source of time keeping. It would take days to prepare payroll this was and it was difficult to manage time. With the UNITIME system, they have reduced the amount of error and time it takes to prepare payroll.

Implementation was seamless and instantly improved their system. "I love the software now. Taking classes at MCG on the basics and Crystal Reports was helpful and I would recommend

those as a good tool," says Jennifer Moulds, Labor Analyst. One of the great benefits of this system is its ability to integrate with Abra. Both new employee records as well as changes are entered into Abra HR and imported directly into UNITIME, and at the end of each pay cycle, payroll data is transferred directly from UNITIME to Abra Payroll. This integration saves a great deal of time and effort.

Training and Support

Volunteers of America SE has been very impressed with the service and support provided by MCG Business Solutions. "Most HR software is not HR friendly and doesn't mesh with complex payroll. It was very important to us to have good support that had a good HR background," says Patti. She is also impressed with MCG being able to "find a way to make it work" if a certain module was not working in their favor.